



*The Public Service Commission
State of South Carolina*

Jocelyn Boyd
Chief Clerk/Executive Director
Phone: (803) 896-5133
Fax: (803) 896-5246

✓ MAILED
RGT
285314

COMMISSIONERS
Comer H. "Randy" Randall, Third District
Chairman
Justin T. Williams, Sixth District
Vice Chairman
John E. "Butch" Howard, First District
Florence P. Belser, Second District
Thomas J. "Tom" Ervin, Fourth District
Swain E. Whitfield, Fifth District
G. O'Neal Hamilton, Seventh District

Administrative Department
Phone: (803) 896-5100
Fax: (803) 896-5246

June 18, 2019

Dear Ms. Michelle Kane ,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2018-358-WS - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2018-358-WS - Verified Application of Carolina Water Service, Incorporated for Approval of Annual Rate Adjustment Mechanisms and Petition for an Accounting Order to Defer Expenses - <https://dms.psc.sc.gov/Web/Dockets/Detail/116911>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,
Becky Latimer
Clerk's Office/Administrative Coordinator
Public Service Commission of South Carolina
803-896-5100
Sign up for Meeting Agenda Alerts: Text PSCAGENDAS to 39492

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Save as PDF file and Email to
contact@psc.sc.gov

* Required Fields

Date: * 6/13/19

**Letter of Protest
in Docket 2018-358-WS**

Name * Michelle Kane

Mailing Address *

City*Clover

State*SC

Zip *29710

Phone

E-mail

subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of Blue Granite Water Service residing in the Paddlers Cove neighborhood of Clover, SC.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We moved to Lake Wylie/Clover in November 2017. Our water bill is considerably higher than compared to our previous water company in Matthews, NC. Blue Granite Water Service has mismanaged our water service from the word "go". They are consistently requesting rate hikes and are unable to provide an adequate supply of water for their current customers. This is extremely concerning as our area is experiencing substantial growth. With all of the new growth, many customers need to properly irrigate their new lawns/landscaping, as they are investments worth into the thousands. Water is a necessity and customers should be able to utilize water, as needed, especially since we pay a premium for our service compared to surrounding areas. Blue Granite should sufficiently provide water at a competitive rate. If not, our area must look elsewhere for our water needs. We should not bear the brunt of terrible management and outstanding lawsuits from Blue Granite. I urge our community leadership to review the contract with Blue Granite and help to find solutions to this growing problem. Thank you for your time and attention to this imperative matter.

No thank you.